Sample Conversation: Bank Transactions

- **A** = Bank Teller **B**=Customer
- A: Good Afternoon. How may I help you today?
- B: Hi. I'd like to <u>cash this check</u>. deposit this money into my account withdraw \$500.00 from my account. change this into American money. pay this bill.
- A: Can I have your bankcard please?
- B: Ok. Here you are.
- A: And, I'll need some picture ID as well.
- B: Is my driver's license OK?
- A: That'll be fine. Thanks.
 ...Teller Counts money...
 A: Here is your ID and here is your money.
 your receipt
- A: Will there be anything else for you today?
- B: No, that's all thank you.
- A: Have a nice day.

B: You too.

Bank Teller Activity Sheet

Banking Role-play

You are a teller in a bank. Bank clients are going to enter your bank and make transactions at your window. Write down their name, the transaction, the amount, and their ID in the table below.

Name	Transaction	Amount	ID
Mike	Withdrawal	\$450.00	Passport
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