Sample Conversation

Front Desk: Welcome to the Wyatt

Hotel. How may I help you? Traveler: I'd like a room please?

Front Desk: Would you like a single

or a double?

Traveler: I'd like a double, please? Front Desk: May I have your nam please?

Traveler: Timothy Findley.

Front Desk: Could you spell that please?

Traveler: F-I-N-D-L-E-Y.

Front Desk: How many are in your party?

Traveler: Just two.

Front Desk: How many nights wou

you like to stay?

Traveler: Just tonight.

Front Desk: How will you be paying

Traveler: Is Visa OK?

Front Desk: That'll be fine. Wou

you like a wake-up call?

Traveler: Yes, I'd like a wake-up c

for 6:30. Do you have a pool? Front desk: Yes, we do. On the 2

floor. Here's your key. That's room

405 on the fourth floor.

Hotel Role-play

Front Desk

You work at the front desk of a hotel. As guests come in write down their information in the table below:



know?

Hint: Ask the questions on the right side of this worksheet:

						Important Questions:
Name	Room	Number of	Number of	Wake-up	Method of	
	Size	People	Nights	Call (Y/N)	Payment	
						(1) How may I help
		ł			+	you?
						(2) Can I have you
					+	name please?
						(3) How do you spell
		*			+	that?
						(4) Would you like a
						single or a double?
		ļ			 	(5) How many people
						are you traveling
					+	with?
						(6) How many nights
		+				will you be staying?
						(7) How will you be
						paying?
						(8) Would you like a
					<u> </u>	wake-up call? (9) Is there anything
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						else you would like to