

## Mixed Up Conversation: At the Front Desk of a Hotel

Below is a mixed up conversation. Rearrange the conversation so that it makes sense. Also circle an F if the front desk is saying the line or a G if the guest is saying the line.



F = Front Desk    G = Guest

- \_\_\_\_\_ (F) (G) Would you prefer a single or a double?
- \_\_\_\_\_ (F) (G) 10 P.M.? Thanks. Oh! And can I get a wake-up call for 6:30 A.M.
- \_\_\_\_\_ (F) (G) And how about a restaurant?
- \_\_\_\_\_ (F) (G) Great. What time does the restaurants close?
- \_\_\_\_\_ (F) (G) It's \$145.00 a night. How many nights will you be staying?
- \_\_\_\_\_ (F) (G) It's D-A-V-I-E-S.
- \_\_\_\_\_ (F) (G) I'd like a room, please?
- \_\_\_\_\_ (F) (G) Great. I'll pay with VISA then. What time is checkout?
- \_\_\_\_\_ (F) (G) And how do you spell that, sir?
- \_\_\_\_\_ (F) (G) So that's D-A-V-I-E-S. How would you like to pay for the room?
- \_\_\_\_\_ (F) (G) Do you take VISA?
- \_\_\_\_\_ (F) (G) There are restaurants on the 1st and 3rd floor and there's a café next to the lobby.
- \_\_\_\_\_ (F) (G) Yes, we do. We take VISA, Mastercard, and American Express.
- \_\_\_\_\_ (F) (G) A double, please. How much is that?
- \_\_\_\_\_ (F) (G) Checkout is at 10 o'clock. Your room number is 505. Is there anything else you would like to know?
- \_\_\_\_\_ (F) (G) Yes, there is. It's on the 2nd floor. But you have to bring the towel from your room.
- \_\_\_\_\_ (F) (G) OK. One night comes to \$145.00 plus tax. May I have your name please?
- \_\_\_\_\_ (F) (G) Is there a pool here?
- \_\_\_\_\_ (F) (G) Welcome to the Beachside Inn. How may I help you?
- \_\_\_\_\_ (F) (G) They both close at 10:00 P.M.
- \_\_\_\_\_ (F) (G) Sure. No problem. Wake-up call for 6:30 A.M. Enjoy your stay.
- \_\_\_\_\_ (F) (G) Just tonight.
- \_\_\_\_\_ (F) (G) It's Davies. Robertson Davies.